

## CONTACT INFORMATION

|                                                                                                        | Email                                                                              | Telephone                    |
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| <b>Academic Leadership</b>                                                                             |                                                                                    |                              |
| <b>Principal</b><br>Mr. Joseph Knap                                                                    | <a href="mailto:jknap@cic-totalcare.com">jknap@cic-totalcare.com</a>               | +1-905-572-7883<br>ext. 2909 |
| <b>Admissions &amp; Liaison</b><br>(Contact Person with Language Support for General Inquiries)        |                                                                                    |                              |
| <b>Admissions General</b>                                                                              | <a href="mailto:admissions@cic-totalcare.com">admissions@cic-totalcare.com</a>     |                              |
| <b>Recruitment and Partnership Manager</b><br>Mr. Shawn Qin<br>(Mandarin, English)                     | <a href="mailto:xqin@cic-totalcare.com">xqin@cic-totalcare.com</a>                 | +1-905-572-7883<br>ext. 2838 |
| <b>International Admissions Manager</b><br>Ms. Priscilla Tamaklo<br>(English)                          | <a href="mailto:ptamaklo@cic-totalcare.com">ptamaklo@cic-totalcare.com</a>         | +1-905-572-7883<br>ext. 2841 |
| <b>Student Service Manager</b><br>Ms. Jane Liu<br>(Mandarin, English)                                  | <a href="mailto:jliu@cic-totalcare.com">jliu@cic-totalcare.com</a>                 | +1-905-572-7883<br>ext. 2814 |
| <b>Admissions and Liaison Officer</b><br>Mr. Lorenzo Mesquita<br>(Spanish, Portuguese, English)        | <a href="mailto:lmesquita@cic-totalcare.com">lmesquita@cic-totalcare.com</a>       | +1-905-572-7883<br>ext. 2833 |
| <b>Admissions and Liaison Officer</b><br>Ms. Maggie Li<br>(Mandarin, English)                          | <a href="mailto:mli@cic-totalcare.com">mli@cic-totalcare.com</a>                   | +1-905-572-7883<br>ext. 2731 |
| <b>Liaison Officer</b><br>Ms. Julia Guo<br>(Mandarin, English)                                         | <a href="mailto:jguo@cic-totalcare.com">jguo@cic-totalcare.com</a>                 | +1-905-572-7883<br>ext. 2832 |
| <b>Student Service Officer</b><br>Ms. Tiffany Yeung<br>(Cantonese, Mandarin, English)                  | <a href="mailto:tyeung@cic-totalcare.com">tyeung@cic-totalcare.com</a>             | +1-905-572-7883<br>ext. 2831 |
| <b>Admissions and Liaison Officer</b><br>Ms. Krystal Nguyen<br>(Vietnamese, English)                   | <a href="mailto:nnguyen@cic-totalcare.com">nnguyen@cic-totalcare.com</a>           | +1-905-572-7883<br>ext. 2749 |
| <b>Admissions and Liaison Officer</b><br>Ms. Julia Abdoullaeva<br>(Russian, Turkish, Spanish, English) | <a href="mailto:jabdoullaeva@cic-totalcare.com">jabdoullaeva@cic-totalcare.com</a> | +1-905-572-7883<br>ext. 2818 |
| <b>Student Service Officer</b><br>Ms. Lu Wang<br><br>(Mandarin, English)                               | <a href="mailto:lwang@cic-totalcare.com">lwang@cic-totalcare.com</a>               | +1-905-572-7883<br>ext. 2736 |

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| <b>Student Service Officer</b><br>Mr. Joshua Wang<br>(Mandarin, English)                                               | <a href="mailto:zwang@cic-totalcare.com">zwang@cic-totalcare.com</a>                   | +1-905-572-7883<br>ext. 2726     |
| <b>Study Permit &amp; Visa</b><br>(Study Permit, Visa and Confirmation Letters)                                        | <a href="mailto:visa.inquiry@cic-totalcare.com">visa.inquiry@cic-totalcare.com</a>     |                                  |
| <b>External Testing Office</b><br>(English Proficiency Tests & Workshops – IELTS, TOEFL, Duolingo)                     | <a href="mailto:eto@cic-totalcare.com">eto@cic-totalcare.com</a>                       |                                  |
| <b>Medical &amp; Wellness</b>                                                                                          |                                                                                        |                                  |
| <b>Head of Medical and Wellness Clinic</b><br>Ms. May Kim                                                              | <a href="mailto:medicalclinic@cic-totalcare.com">medicalclinic@cic-totalcare.com</a>   | +1-905-572-7883<br>ext. 2824     |
| <b>Medical Clinic</b><br>(Assessment and Treatment for Health Concerns)                                                | <a href="mailto:medicalclinic@cic-totalcare.com">medicalclinic@cic-totalcare.com</a>   |                                  |
| <b>Wellness Counselling</b><br>(Counselling and Education Services for Emotional Concerns)                             | <a href="mailto:wellnessclinic@cic-totalcare.com">wellnessclinic@cic-totalcare.com</a> | +1-905-572-7883<br>ext. 2199     |
| <b>Residence</b>                                                                                                       |                                                                                        |                                  |
| <b>Residence Manager</b><br>Ms. Shara Belmonte de Castro                                                               | <a href="mailto:sbelmonte@cic-totalcare.com">sbelmonte@cic-totalcare.com</a>           | +1-905-572-7883<br>ext.2902/6102 |
| Residence (Residence Life Service and Support)                                                                         | <a href="mailto:residence.life@cic-totalcare.com">residence.life@cic-totalcare.com</a> |                                  |
| Pine Girls (PG) Front Desk                                                                                             |                                                                                        | +1-905-572-7883<br>ext. 6666     |
| Pine Boys (PB) Front Desk                                                                                              |                                                                                        | +1-905-572-7883<br>ext. 5555     |
| <b>Student Leadership Development</b><br>(Leadership Teams and Opportunities, Clubs, Activities and Community Service) |                                                                                        |                                  |
| <b>Head of Student Leadership Development</b><br>Mr. Brandon Lewis                                                     | <a href="mailto:sld@cic-totalcare.com">sld@cic-totalcare.com</a>                       | +1-905-572-7883<br>ext. 2829     |

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| <b>Accounting Department</b>                                             |                                                                                          |                              |
| <b>Accounts Receivable Supervisor</b>                                    | <a href="mailto:Invoice.inquiry@cic-totalcare.com">Invoice.inquiry@cic-totalcare.com</a> | 905-572-7833<br>ext. 2846    |
| Ms. Lisa Ciofani                                                         |                                                                                          |                              |
| <b>IT Department</b>                                                     |                                                                                          |                              |
| <b>IT Supervisor</b>                                                     | <a href="mailto:helpdesk@cic-totalcare.com">helpdesk@cic-totalcare.com</a>               | 905-572-7833<br>ext. 2709    |
| Mr. David Borkovic                                                       |                                                                                          |                              |
| <b>Security Department</b>                                               |                                                                                          |                              |
| <b>Security Manager</b>                                                  | <a href="mailto:security@cic-totalcare.com">security@cic-totalcare.com</a>               | 905-572-7833, ext. 2778      |
| Mr. Steve Jones                                                          |                                                                                          |                              |
| <b>Security 24/7 (Lost and Found and Safety Concerns)</b>                |                                                                                          | +1-905-981-0146              |
| <b>Tutoring (Tutoring, Peer Tutoring and Academic Support)</b>           |                                                                                          |                              |
| Ms. Liliana Rios                                                         | <a href="mailto:lrios@cic-totalcare.com">lrios@cic-totalcare.com</a>                     |                              |
| <b>University Placement &amp; Guidance Services by Family Names</b>      |                                                                                          |                              |
| EPP, University Supplementary Application<br><b>Ms. Cathy Cheeranjie</b> | <a href="mailto:ccheeranjie@cic-totalcare.com">ccheeranjie@cic-totalcare.com</a>         | +1-905-572-7883<br>ext. 2834 |
| A-G Guidance Counsellor<br><b>Mr. Hassan Elkhail</b>                     | <a href="mailto:helkhail@cic-totalcare.com">helkhail@cic-totalcare.com</a>               | +1-905-572-7883<br>ext. 2873 |
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| M-V Guidance Counsellor<br><b>Ms. Annie Rong</b>                         | <a href="mailto:arong@cic-totalcare.com">arong@cic-totalcare.com</a>                     | +1-905-572-7883<br>ext. 2773 |
| W-Z Guidance Counsellor<br><b>Ms. Grace Yang</b>                         | <a href="mailto:gyang@cic-totalcare.com">gyang@cic-totalcare.com</a>                     | +1-905-572-7883<br>ext. 2813 |