

ARRIVAL IN CANADA

Arrival testing at the airport

Arrival testing changes for all air travellers

- Mandatory random arrival testing resumes for air travellers qualified as fully vaccinated
- All COVID-19 testing for all air travellers will be done outside of airports
- Travellers who must test will receive an email shortly after entering Canada
- There are no changes to arrival testing at land borders.

More info: <https://travel.gc.ca/travel-covid/travel-restrictions/flying-canada-checklist/covid-19-testing-travellers-coming-into-canada#arrival-testing>

Check-in to the Quarantine Residence

All travellers entering Canada, regardless of citizenship, must follow testing and quarantine requirements, particularly given the new COVID-19 variants in Canada and around the world. Your quarantine period begins on the day that you arrive in Canada. If you've booked quarantine room with CIC (and completed your hotel stopover if you're 18 years of age or older), please go to our quarantine location – **Pine Girls Residence** directly:

- Address: 768 Sanatorium Road, Hamilton, Ontario, Canada, L9C 0C5
- Front Desk Number: [+1-905-572-7883 ext. 6101](tel:+19055727883)
- Cell/Mobile Number: [+1-905-961-4068](tel:+19059614068)

CIC Arranged Pickup

CIC arranged pickup service can be ordered through Arrival Form on your ezReport or by emailing airport.pickup@cic-totalcare.com.

- To ensure there are no problems with meeting your driver please follow the instructions in your Airport Pickup documentation. You can contact Airport Pickup at: airport.pickup@cic-totalcare.com or [+1-289-684-2060](tel:+12896842060) to let them know you have arrived.
- Your driver will take you directly to your quarantine location at CIC's Pine Girls Residence. No stops will be permitted unless it is for an emergency health reason.

Self-Arranged Pickup

- If you/your parents will be arranging your own pickup you will have to inform you liaison officer of:
 - The date you arrive
 - Who will be picking you up
 - Where you will be quarantining
- **If you arrange your own transportation and/or choose to quarantine at a location other than at CIC (e.g. at a relatives), you will still be required to quarantine at CIC for 14 days in order to attend in-person classes.*

Mandatory quarantine requirements

(Ref: Mandatory quarantine or isolation)

Federal quarantine applies for unvaccinated travellers entering Canada. If you can enter Canada you must quarantine for a minimum of 14 days.

When you enter Canada at an airport or at a land border, you'll receive 2 self-swab kits. Follow the instructions in the kit to complete your first test by the end of the next calendar day after arriving into Canada.

- For example, if you arrived to Canada at 9:00 a.m. on July 1, you should complete your arrival test by 11:59 p.m. on July 2.

Your second kit must be completed on day 8 of your mandatory quarantine (except for travellers who are only passing through on their way to or from Alaska).

You can complete your tests by a virtual appointment or an in-person appointment with the test provider at their store or at select pharmacies. Contact your test provider to set up your appointment.

There's no fee for the arrival test.

More info: <https://travel.gc.ca/travel-covid/travel-restrictions/flying-canada-checklist/covid-19-testing-travellers-coming-into-canada#arrival-testing>

ARRIVAL CONTACT

Contact Information

Airport Pickup Services

airport.pickup@cic-totalcare.com

Tel: [+1-289-684-2060](tel:+1-289-684-2060)

Quarantine Residence 24/7

Pine Girls Residence

768 Sanatorium Road, Hamilton, Ontario, Canada, L9C 0C5

residence.managers@cic-totalcare.com

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