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# Contact

	Email	Telephone
<b>Admissions &amp; Liaison (Contact Person with Language Support for General Inquiries )</b>		
Admissions General	<a href="mailto:admissions@cic-totalcare.com">admissions@cic-totalcare.com</a>	
Mandarin: Ms. Jane Liu	<a href="mailto:jliu@cic-totalcare.com">jliu@cic-totalcare.com</a>	+1-905-572-7883 ext. 2814
Cantonese: Ms. Wing Cheung	<a href="mailto:tcheung@cic-totalcare.com">tcheung@cic-totalcare.com</a>	+1-905-572-7883 ext. 2831
Vietnamese: Ms. Sabrina Trinh	<a href="mailto:ttrinh@cic-totalcare.com">ttrinh@cic-totalcare.com</a>	+1-905-572-7883 ext. 2749
Russian: Ms. Julia Abdoullaeva	<a href="mailto:jabdoullaeva@cic-totalcare.com">jabdoullaeva@cic- totalcare.com</a>	+1-905-572-7883 ext. 2818
Portuguese: Ms. Michelle Dias	<a href="mailto:mdias@cic-totalcare.com">mdias@cic-totalcare.com</a>	+1-905-572-7883 ext. 2744
English and other languages: Mr. Richard Wu	<a href="mailto:rwu@cic-totalcare.com">rwu@cic-totalcare.com</a>	+1-905-572-7883 ext. 2861
<b>Study Permit &amp; Visa (Study Permit, Visa and Confirmation Letters)</b>		
	<a href="mailto:visa.inquiry@cic-totalcare.com">visa.inquiry@cic-totalcare.com</a>	
<b>Accounting (Payment and Fees)</b>		
	<a href="mailto:invoice.inquiry@cic-totalcare.com">invoice.inquiry@cic- totalcare.com</a>	
<b>External Testing Office (English Proficiency Tests &amp; Workshops - IELTS, TOEFL, Duolingo)</b>		
	<a href="mailto:eto@cic-totalcare.com">eto@cic-totalcare.com</a>	
<b>IT Department (Computer and Internet Access Support)</b>		
	<a href="mailto:helpdesk@cic-totalcare.com">helpdesk@cic-totalcare.com</a>	
<b>Medical Clinic (Assessment and Treatment for Health Concerns)</b>		
	<a href="mailto:medicalclinic@cic-totalcare.com">medicalclinic@cic- totalcare.com</a>	

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**Wellness Counselling  
(Counselling and Education  
Services for Emotional  
Concerns)**

[wellnessclinic@cic-  
totalcare.com](mailto:wellnessclinic@cic-totalcare.com)

+1-905-572-7883 ext. 2199

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**Residence (Residence Life  
Service and Support)**

[residence.life@cic-  
totalcare.com](mailto:residence.life@cic-<br/>totalcare.com)

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Pine Girls (PG) Front Desk

+1-905-572-7883 ext. 6101

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Pine Boys (PB) Front Desk

+1-905-572-7883 ext. 2901

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Linden Hall (LH) Front Desk

+1-905-308-7565 ext. 1200

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**Student Leadership  
Development (Leadership  
Teams and Opportunities,  
Clubs, Activities and  
Community Service)**

[sld@cic-totalcare.com](mailto:sld@cic-totalcare.com)

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**Security 24/7 (Lost and  
Found and Safety  
Concerns)**

+1-905-981-0146

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**Tutoring (Tutoring, Peer  
Tutoring and Academic  
Support)**

Ms. Zoey James

[zjames@cic-totalcare.com](mailto:zjames@cic-totalcare.com)

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**University Placement &  
Guidance Services by  
Family Names**

A-K | Ms. Terra Arnett

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+1-905-572-7883 ext. 2859

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L-V | Ms. Annie Rong

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+1-905-572-7883 ext. 2773

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W-Z & ESL Students | Ms.  
Grace Yang

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