
Arrival Quarantine and Contacts

During the COVID-19 pandemic, as per government guidelines, you must quarantine starting on the day of your arrival. If you've booked quarantine room with CIC, please go to our quarantine location - **Linden Hall Residence** directly:

Address: 55 Catharine St S, Hamilton, ON L8N 4E8
Front Desk Number: +1-905-308-7565 ext. 1200
Cell/Mobile Number: +1-905-961-4068

CIC Arranged Pickup

CIC arranged Pickup service can be ordered through Arrival Form on your ezReport or by emailing airport.pickup@cic-totalcare.com.

- To ensure there are no problems with meeting your driver please follow the instructions in your Airport Pickup documentation. You can contact Airport Pickup at: airport.pickup@cic-totalcare.com or +1-289-684-2060 to let them know you have arrived.
- Your driver will take you directly to your quarantine location at CIC's Linden Hall Residence. No stops will be permitted unless it is for an emergency health reason.

Contact Information

Airport Pickup Services	airport.pickup@cic-totalcare.com +1-289-684-2060
Quarantine Residence 24/7 Linden Hall 55 Catharine St S, Hamilton, ON L8N 4E8	Residence.managers@cic-totalcare.com +1-905-308-7565 ext. 1200
CIC Security 24/7	+1-905-981-0146